

FREQUENTLY ASKED QUESTIONS PAGE

1. What will the Adventuring up the Coast virtual summer camp look like? Participants will virtually visit all 4 North Carolina Aquarium facilities (Fort Fisher, Pine Knoll Shores, Roanoke Island and Jennette's Pier). At each facility, students will do things like engage virtually in science-based lessons, animal encounters, games, crafts and STEM activities! Aquarium educators will be online with the campers throughout the virtual camp experience so minimal parental/teacher involvement is required.

2. How can I register?

Visit https://reservations.ncaquariums.com/pineknollshores/Info.aspx?EventID=1042 to register. Registration will be open on Monday, March 15th at 9am. We can only accommodate 15 screens per age-bracketed program so hurry to reserve your spot!

3. Are there any in-person opportunities available with North Carolina Aquariums?

All aquarium facilities are open and we have limited in-person experiences available. To find out more detailed information regarding programming at each site, please visit the website for each facility.

http://www.ncaquariums.com/fort-fisher

http://www.ncaquariums.com/pine-knoll-shores

http://www.ncaquariums.com/roanoke-island

http://www.ncaquariums.com/jennettes-pier

4. Why are you not offering more in-person programs?

The health and welfare of our staff and all our visitors' families is of the utmost importance to all of us at the North Carolina Aquariums. We are continuing to follow the guidance set by NC Governor Roy Cooper and the CDC and we do not feel that we can completely resume our full normal activities quite yet and wanted to provide a virtual option for those who may want it!

5. Can multiple kids be on a screen?

Yes, multiple kids can share a screen in one session. However, if you have multiple kids who will be using separate computers to join in, then you must pay for each camper separately.

6. Do we get multiple program kits if we have multiple kids per screen?

No, each household screen will only receive one program kit included in the price of registration. You may purchase additional kits for an extra fee if done so at the time of registration.

7. What is your cancellation policy for this virtual program?

We are happy to issue a full refund if you notify us of your cancellation 2 weeks prior to your program start date.



8. What do I need for my student/child to successfully participate in this virtual program?

You will need a computer or tablet that can connect to the video conferencing program, ZOOM. A computer with a strong internet connection will give you the best experience. Having audio and visual capabilities will also enhance the participant's virtual experience.

9. Will program content and activities be different between the sessions for different ages?

Each age bracket will virtually visit a different aquarium facility and the topic and themes will generally be similar. Designated activities, games, vocabulary, and other components to the program may vary slightly between the different ages.

10. What is required of participants?

A good attitude and willingness to learn and have fun! The students/participants will be at their computer or tablet for this program, but will have numerous opportunities to get up and move around! If you have any extra craft supplies (like scissors, glue, tape, markers, etc), those might come in handy too. But we will supply you with everything that is essential in our program kits for specific activities. A more detailed list will be sent prior to the program.

11. What if I cannot attend the whole week?

We cannot accept partial payments. If you have to miss a session, then unfortunately you will still have to pay the full price for the week in order to participate.

12. What is required of the quardian?

This program is designed to have very little supervision from the child's guardian(s), and we want to encourage guardians to allow their children to have an experience as close to an in-person program as possible. This means minimal interaction from their guardians. The only things we require of the guardians are to assist their child with setting up the virtual platform, providing any household materials that are needed for crafts or activities, providing a daily snack if needed, and supervising their child if they are asked to go outside during or after the program time. After signing up for this program, supplemental documents will be sent to the guardians with instructions on setting up the virtual platform, a list of materials needed, and a schedule that will provide snack times and outdoor times.

13. Will this virtual summer camp be different from last year?

We will do our best to change up as many activities as possible from last year to give each participant a new and exciting experience. There may be some small overlaps and similar activities as last year, but we are sure it will still be engaging and fun!

14. Will there be a 4-site virtual summer camp for Grades 6-8th?



At this time, we are only offering Grade levels K-2nd and 3-5th. The North Carolina Aquariums at Fort Fisher will be offering specific virtual camps for Grades 6-8th (ages 11-14). Please check out this website for more information. https://reservations.ncaquariums.com/fortfisher/Info.aspx?EventID=79